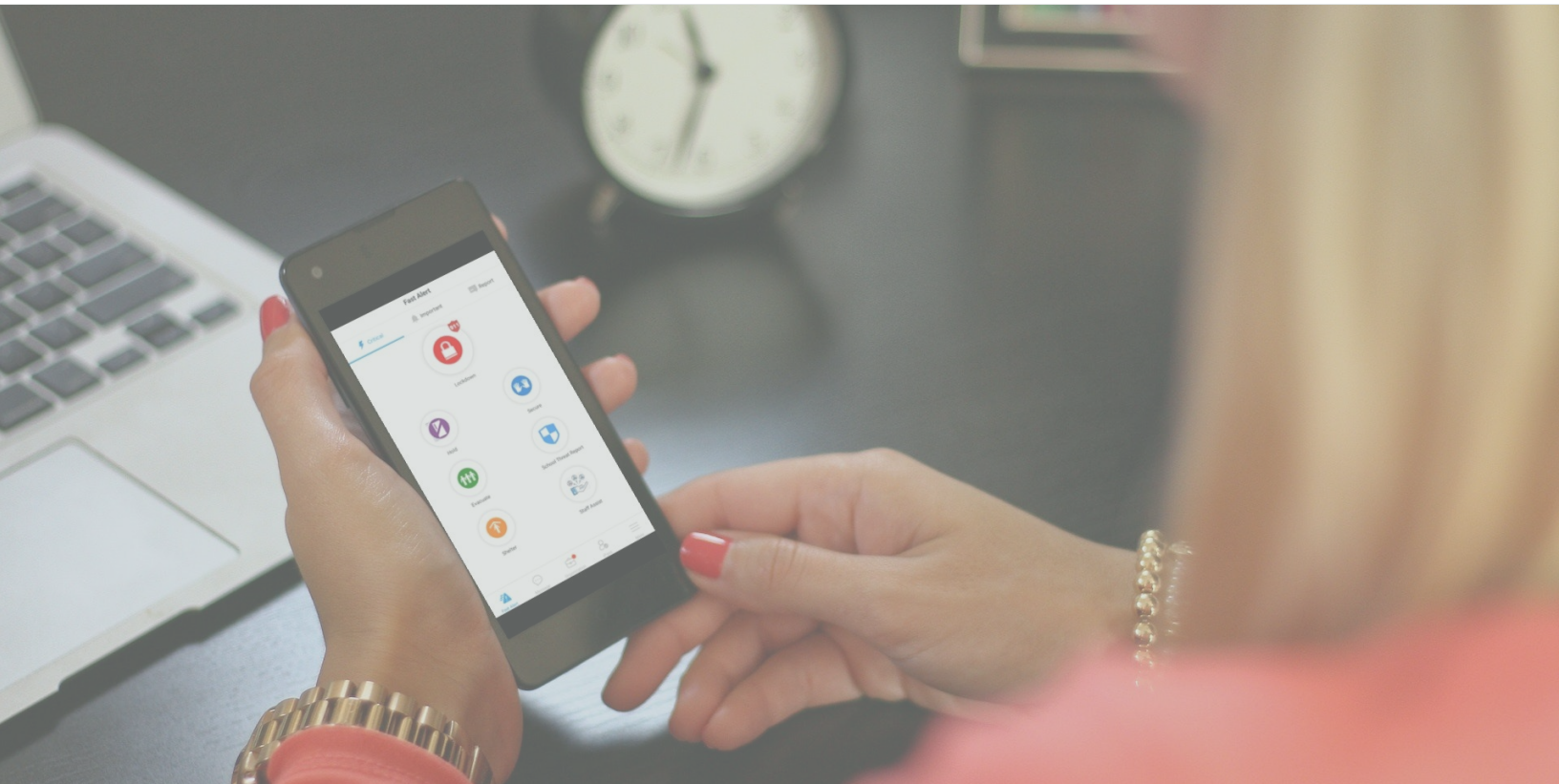


Alert Training

CrisisGo's alert tool provides an organization-wide or building-wide notification with an audible tone. This is used to warn your entire organization of a serious threat.



Click the page number below to navigate to that page. Pages 3 and 4 are role-based training so be sure to select your message group role type to be taken to the correct learning resource page.

Page 2

Alert
Overview

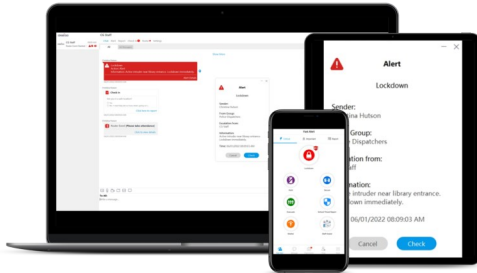
Page 3

Manager
Training

Page 4

Member
Training

Alert Overview



Alert Customizations Information

Your organization can customize various alert configurations. The core options are listed below. It is recommended to explore the app and talk with your admin team to learn more about your organization's unique app set up.

- Permissioned based senders (Managers only or Managers and Members)
- Permissioned based receivers
- Alert tone set for the notification, which is designed to break through a device's silence settings when received on the CrisisGo app
- Role-based checklists that can be sent with an alert
- Alert automation to send a check in question and initiate a roster event when an alert is sent
- Alert notification methods to send via SMS and/or Email, in addition to the CrisisGo App
- Fast Alert icons
- Escalation and Broadcast options
- Alert Location options which include sharing the Building Location, Sender Location and Real Time Sender Tracking Location

Alerting for Managers

This page is intended for those who are set as a “Manager” role within a message group.

To begin, choose a topic below. Within each topic, you can navigate to your desired device type, and click either the video or PDF icon to open the accompanying learning resource.

How to Send an Alert

Mac App



Video

PDF

PC App



Video

PDF

Mobile App



Video

PDF

Receiving and Releasing Alerts

Mac App



Video

PDF

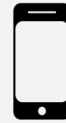
PC App



Video

PDF

Mobile App



Video

PDF

Alert Simulation

Managers can practice sending alerts outside of your workspace.

Play
Simulation

Alerting for Members

This page is intended for those who are set as a “Member” role within a message group. The links below contain **member perspective** tutorials.

To begin, choose a topic below. Within each topic, you can navigate to your desired device type, and click either the video or PDF icon to open the accompanying learning resource.

How to Send an Alert

Mac App



Video

PDF

PC App



Video

PDF

Mobile App



Video

PDF

Receiving Alerts

Mac App



Video

PC App



Video

Mobile App



Video

Alert Simulation

Members can practice sending alerts outside of your workspace.

Play
Simulation